

INFOCREDIT PROFESSIONAL EDUCATION (IPE)  
TRAINING CALENDAR – 1<sup>st</sup> SEMESTER 2018

COURSE TITLE	DATES	CPD Units	LOCATION
Improvement of business productivity using the Project Management Methodology (PMI)	26 & 27 February	-	NICOSIA
GDPR	08 & 09 March	-	NICOSIA
HR Manual Workshop	13 March	-	NICOSIA
Win-Win Negotiations: Tactics & Skills	14 March	-	NICOSIA
Excellent Customer Service	19 & 20 March	-	NICOSIA
Sales Skills	28 & 29 March	-	NICOSIA
Corporate Governance and its Application in Modern Enterprises	17 April	-	NICOSIA
Employment Law and Employee Dispute Resolution Techniques	18 April	-	NICOSIA
DPO (Data Protection Officer)	23-25 April	-	NICOSIA

<b>Anti-Money Laundering &amp; Counter Terrorism Financing</b>	<b>02 &amp; 03 May 15 &amp; 16 May 22 &amp; 23 May</b>	<b>10</b>	<b>NICOSIA LARNACA LIMASSOL</b>
<b>Reinventing Performance Management: Best Practices for Optimal Business</b>	<b>08 &amp; 09 May</b>	<b>-</b>	<b>NICOSIA</b>
<b>Credit Risk Policy &amp; Debt Collection</b>	<b>09 &amp; 10 May 17 &amp; 18 May</b>	<b>11.5</b>	<b>LIMASSOL NICOSIA</b>
<b>Social Media Marketing</b>	<b>5 June</b>	<b>-</b>	<b>NICOSIA</b>
<b>How Mediation Works</b>	<b>12 June</b>	<b>-</b>	<b>NICOSIA</b>
<b>ID Verification for Identifying Counterfeit Documents</b>	<b>TBA</b>	<b>-</b>	<b>N/A</b>
<b>Effective Management &amp; Leadership</b>	<b>TBA</b>	<b>-</b>	<b>N/A</b>
<b>Strategy &amp; Innovation in SMEs</b>	<b>TBA</b>	<b>-</b>	<b>N/A</b>